

Hello Ranger,

We are excited that you are interested in becoming an Orientation Leader (OL) for 2025-2026!

Serving the University as an OL provides you the opportunity to assist in the transition with our newest Rangers to #RangerNation! Over the course of your time as an OL you will provide leadership to new first year students, interact with family members and University guests, build relationships with University Faculty and Staff, and be a part of making an impact on the class of 2029 - all while developing personally and professionally.

This information packet contains a detailed position description, including qualifications and expectations, compensation, and a detailed description of the application process & selection timeline. <u>Please pay close</u> <u>attention to instructions for completing and submitting the application materials.</u>

I sincerely hope you will consider applying to be part of our team! Applications are due on Wednesday May 7, 2024 at 11:59p.m. The application can be found on Handshake. Please note that late and incomplete applications will not be considered. If you have any questions about the position or application, please do not hesitate to contact me.

Have a great day and GO RANGERS!

Cattlin Dobson

Caitlin Dobson Campus Visit & Transition Experience Manager dobson@uwp.edu | (262) 595-2721



orientation@uwp.edu

Orientation Leader Position Description

| Name of Position | Orientation Leader (OL) |
|---|---|
| Supervised By | Caitlin Dobson, Campus Visit & Transition Experience Manager |
| Position Overview & Responsibilities | The OL serves as a leader, supporter, facilitator, and coach to new first year students in an effort to provide a seamless transition to UW-Parkside. As a team, we provide high quality education, support, and transition resources to nearly 550 first year students and 250 family members/guests. Orientation Leaders get students excited about their Parkside journey and help to instill a sense of Parkside Pride in all of their endeavors. |
| | Serve as a leader and guide to a group of 8-20 students for each New Student Orientation session (facilitate small group meetings, conduct campus tours, etc.). Assist with the logistical execution of each session (check-in, parking, programs, etc.). Serve as a resource for students and parents/guests during New Student Orientation sessions by providing answers to questions that are honest and appropriate. Participate in one large group speaking opportunity that includes leading Parkside cheers and chants. Serve as a facilitator for the closing ceremony of the Kick Start program for select |
| | incoming first year students in August. 6. Participate fully in the first two days of Ranger Welcome and then on an as needed basis for the remainder of the week. 7. Assist with social media outreach and efforts. Be a social media & photography brand ambassador for the University. Volunteer for "takeover" events and actively engage followers. 8. Actively recruit the 2026 Orientation Leader Team via participating in recruitment events (fall 2025) and providing recommendations. 9. Other duties as assigned. |
| High Impact | By incorporating classroom learning into hands-on work experience as well as receiving |
| Statement | supervision and coaching, students gain necessary tools to grow and contribute as professionals. |
| Start/End Date | June 1, 2025 – February 2, 2026 |
| Minimum Qualifications (all qualifications will be verified) | Full-time, enrolled degree-seeking undergraduate through at least fall 2025. Minimum 2.25 cumulative GPA at the time of hiring and must maintain a 2.25 cumulative GPA throughout the term of employment. If you do not have a UW Parkside GPA, you may substitute your High School GPA if you are a first semester first year student or your GPA |
| | from a previous institution if you are a transfer student. Be in good standing with the University and Dean of Students. Available for all the required dates/times listed below (see required dates). Have a deep love for UW Parkside and demonstrates school pride & spirit! |
| Competencies | Admissions & New Student Services is committed to your development as a leader and |
| The "How" of the Job | therefore has identified the following leadership competencies to frame our training, development, and feedback processes. Competencies can be described as "how" we get the job done – and in Orientation the how is as (if not more in some cases) important as the actual task. Applicants should demonstrate a basic level of competency in the areas listed below. We don't expect you to be an expert, but we do expect a commitment to learning, growing, and continually striving to be better in each of these areas: |
| | Career & Self- DevelopmentDisplays a high level of imitative, effort, and commitment. Is timely, works with minimal supervision. Is motivated to achieve. Demonstrates self-awareness and humility. Demonstrates ability to perceive, |



| understand, reflect on and regulate personal emotions. Demonstrates ability to manage stress and be adaptable/flexible. Takes charge when necessary. Skilled in coaching, facilitating, inspiring, |
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| Takes charge when necessary. Skilled in coaching, facilitating, inspiring, |
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| and empowering others. Comfortable with resolving/managing conflict. |
| Serves as a role model. |
| Utilizes the skills of others to accomplish tasks. Develops a sense of |
| teamwork and effectively manages team dynamics. |
| Pays attention to detail. Demonstrates ability to multitask. Makes |
| informed decisions. Creatively solves problems. Discerns when to act and |
| when to ask. |
| Shows empathy. Demonstrates ability to build rapport and relationships |
| based on vulnerability and authenticity. Values understanding and is |
| committed to finding common ground through their leadership and |
| service to all incoming students. |
| Skilled in active listening, facilitating discussions, and written |
| communication. Demonstrates willingness to accept and provide |
| feedback. Is able to communicate with a variety of constituencies |
| (students, families, administrators, & peers). |
| Knows, understands, and exemplifies the ethical principles of the |
| University and Student Code of Conduct. Acts with professionalism in all |
| situations. Provides exemplary customer service. Acts with integrity on |
| and off the job. Demonstrates responsible behavior. |
| You will be paid a total of \$12.00 per hour. |
| During New Student Orientation sessions brunch/lunch will be provided |
| as well as a snack. Lunch is provided during the Orientation Leader |
| retreat. Lunch is also provided during the Orientation Leader training |
| period. |
| Students have the option to live on campus for the summer but all costs |
| are the responsibility of the student. |
| OLs will be provided with an Orientation shirt and sweatshirt, & official |
| nametag. The OL is responsible for providing the black pants/shorts and |
| sandals or closed-toe shoes as part of the uniform. |
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Position Terms & Conditions

Length of Experience

Summer Orientation sessions run from June – August. Winter/Spring orientation sessions are offered prior to the start of classes in December/January. All dates and times provided on the OL Dates & Commitments page are tentative and subject to change depending on the finalization of the University calendar and Orientation planning.

Training

OLs are expected to be at all training dates provided on the OL Dates & Commitments page. Additional training dates may be added as needed. Training is <u>not optional</u> and is required to serve in this position. Training is paid time.

Summer Classes/Work

Given the time commitment of the position, it is recommended that if an OL is seeking a summer course option that the course is done online to not interfere with orientation activities. Further, inperson classes for summer session must be approved by your supervisor and <u>CANNOT</u> conflict with any trainings, sessions, or established work commitments. Other employment is permitted, but must <u>NOT</u> conflict with training, New Student Orientation sessions, or related required training, functions, etc. In addition, you are expected to plan vacations and/or co-curricular activities around our break time during the summer (See OL Dates & Commitments).

New Student Orientation Sessions

OLs are required to participate in all New Student Orientation sessions for First Year students and designated sessions for International students.

Performance

There will be three formal performance review times: at the completion of OL training, after the first ½ of sessions have been completed, and at the completion of the summer following Ranger Welcome. The purpose of these reviews is to provide positive and constructive feedback on overall job performance. In addition, each OL will participate in an exit interview at the completion of the position in February.

Accountability

Accountability is critical to our ability to effectively operate as a team. Therefore, as a team, it is expected that each OL hold themselves and their teammates accountable to our standards, expectations, and competencies. In addition, the following process will be followed to ensure accountability within our team:

Level 1: Warning (includes a conversation with Orientation Leader Coordinators and/or supervisor)

Level 2: Probation (includes a conversation with Orientation Leader Coordinators, supervisor, official letter, and action plan)

Level 3: Removal from Position (includes a conversation with Orientation Leader Coordinators, supervisor, official letter, and returning all uniform materials, etc.)

Should there be an incident that is deemed a major violation, the Admissions & New Student Services reserves the right to terminate employment without a warning or probationary period.

What You Can Expect as an OL

The Admissions & New Student Services office is committed to your personal and professional growth and development. Therefore, you can expect the following from staff:

- 1. Intentionally designed, high-quality leadership development training and experiences focused on building your competency in the areas of self-management, leading others, critical thinking and congruence with purpose, emotional intelligence, and communication.
- 2. **Training meetings and materials** that will set you up to successfully facilitate/lead a group, execute the logistics of a session, and prepare you to excel in your job duties as an OL.
- 3. **Culture of trust** that is characterized by open communication, honest feedback, and autonomy to do your job within the context of our guiding philosophies/processes.
- 4. **Opportunities to fine-tune skills and stretch your comfort zone** we will play on your strengths, but also challenge you to step outside of your comfort zone to gain new skills and increased self-confidence.

OL Dates & Commitments

NOTE: These dates are subject to change

| Summer 2025 | |
|---------------------------------------|---|
| Date | Event Details |
| Friday May 16 | OL Meeting & Contract Signing, 12:00 – 1:00pm, Admissions Conference |
| | Room |
| Friday June 6 | Orientation Leader Retreat (Day Trip) 10:00am – 5:00pm |
| , Monday June 9 – | Orientation Leader Training, 9:00am – 4:00pm, Hickory Room Student |
| , Friday June 13 | Center (Six Day Out Emails for 6/18 & 6/20 sent during training) |
| , Monday June 16 – | Orientation Leader Training, 9:00am – 4:00pm, Hickory Room Student |
| Tuesday June 17 | Center |
| Wednesday June 18 | First Year New Student Orientation Session #18:30am – 6:30pm |
| , Thursday June 19 | Call & Social Media Campaign 1:00 – 4:00pm, Admissions & New Student |
| | Services |
| Friday June 20 | First Year New Student Orientation Session #28:30am – 6:30pm & Send Six |
| | Day Out Email for 6/28 NSO (complete remotely) |
| Tuesday June 24 | Call & Social Media Campaign 1:00 – 4:00pm, Admissions & New Student |
| | Services |
| Wednesday June 25 | Call & Social Media Campaign 1:00 – 4:00pm, Admissions & New Student |
| · · · · · · · · · · · · · · · · · · · | Services |
| Thursday June 26 | Call Campaign 1:00 – 4:00pm, Admissions & New Student Services |
| Friday June 27 | Call Campaign 1:00 – 4:00pm, Admissions & New Student Services |
| Saturday June 28 | First Year New Student Orientation Session #38:30am – 6:30pm |
| Tuesday July 1 | Call & Social Media Campaign 1:00 – 4:00pm, Admissions & New Student |
| | Services |
| Wednesday July 2 | Call & Social Media Campaign 1:00 – 4:00pm, Admissions & New Student |
| | Services & Send Six Day Out Email for 7/11 NSO |
| Tuesday July 8 | Call & Social Media Campaign 1:00 – 4:00pm, Admissions & New Student |
| | Services |
| Wednesday July 9 | Call & Social Media Campaign 1:00 – 4:00pm, Admissions & New Student |
| , , | Services |
| Friday July 11 | First Year New Student Orientation Session #48:30am – 6:30pm |
| Thursday July 17 | Call & Social Media Campaign 1:00 – 4:00pm, Admissions & New Student |
| | Services |
| Wednesday July 23 | Call & Social Media Campaign 1:00 – 4:00pm, Admissions & New Student |
| | Services |
| Thursday July 31 | Call & Social Media Campaign 1:00 – 4:00pm, Admissions & New Student |
| | Services & Send Six Day Out Email for 8/8 NSO |
| Friday August 1 | Call & Social Media Campaign 11:00am – 2:00pm, Admissions & New |
| | Student Services |
| Tuesday August 5 | Call & Social Media Campaign 1:00pm – 4:00pm, Admissions & New |
| - | Student Services |
| Wednesday August 6 | Call & Social Media Campaign 1:00 – 4:00pm, Admissions & New Student |
| | Services |
| Thursday August 7 | Call Campaign 1:00 – 4:00pm, Admissions & New Student Services |
| Friday August 8 | First Year New Student Orientation Session #58:30am – 6:30pm |

| Wednesday August 13 | Call & Social Media Campaign 10:00am – 1:00pm, Admissions & New |
|---------------------|--|
| | Student Services |
| Thursday August 14 | Call & Social Media Campaign 1:00 – 4:00pm, Admissions & New Student |
| | Services & Send Six Day Out Email for 8/22 NSO |
| Tuesday August 19 | Call & Social Media Campaign 1:00 – 4:00pm, Student Engagement & |
| | Connection |
| Thursday August 21 | Call Campaign 10:00am – 1:00pm, Admissions & New Student Services |
| Friday August 22 | First Year New Student Orientation Session #68:30am – 6:30pm |
| Tuesday August 26 | Social Media Campaign 1:00 – 4:00pm & Ranger Welcome Meeting, |
| | Admissions & New Student Orientation |
| Friday August 29 | International Student Orientation, 8:00am – 2:00pm Student Center |
| September 1 | Ranger Welcome 3:00pm – 11:30pm |
| September 2 | Ranger Welcome 8:30am – 4:30pm, or 8:30am – 1:00pm/5:00pm-8:30pm |
| September 4-6 | Ranger Welcome (activities as your class schedule allows) |

| Winter 2025/2026 | | | | |
|---------------------|--|--|--|--|
| Date | Event Details | | | |
| Tuesday December 4 | Send Six Day Out Email for 12/5 NSO (complete remotely) | | | |
| Friday December 5 | OL Training Refresher, 12:00 – 1:00pm, Hickory Room Student Center | | | |
| Friday December 12 | First Year New Student Orientation Session #18:30am – 5:00pm | | | |
| Thursday January 15 | Call & Social Media Campaign 1:00 – 4:00pm, Admissions & New Student | | | |
| | Services & Send Six Day Out Email for 1/23 NSO | | | |
| Friday January 23 | First Year New Student Orientation Session #2 8:30am – 5:00pm | | | |

OL Selection Process Timeline 2025

Step 1: Review the Application Packet & Required Dates & Commitments

Step 2: Submit your Application

Applications are due by 11:59pm on Wednesday May 7, 2025.

Step 3: Round 1 Interviews

Qualifed candidates will receive an email inviting them to a first round interview on/around Thursday May 8, 2025.

Step 4: Round 2 Interviews

After Round 1 Interviews have concluded, you will receive an email inviting you to continue in the interview process or releasing you from the process. If you are invited to continue you will particiapte in a second round interview.

Step 5: Offer Letter

Decision letters will be sent out to all remaining candidates on/around Wednesday May 14, 2025.

Step 6: Acceptance

If you are offered a psotiion, you must return a signed Acceptance Agreement Form and completed OL Information Form. In addition, if you are an International student, you must complete and return the International Student Eligibility Form. There will be a contract signing meeting for those offered the position on Friday May 16, 2025 from 12-1pm in the Admissions & New Student Services Office.