



OPENING DOORS

Linking the community to services and so much more!



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WHO we are

Kenosha County

- Department of Human Services
 - Division of Aging, Disability & Behavioral Health

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- Aging & Disability Resource Center (ADRC)

OUR PUBLIC FACE

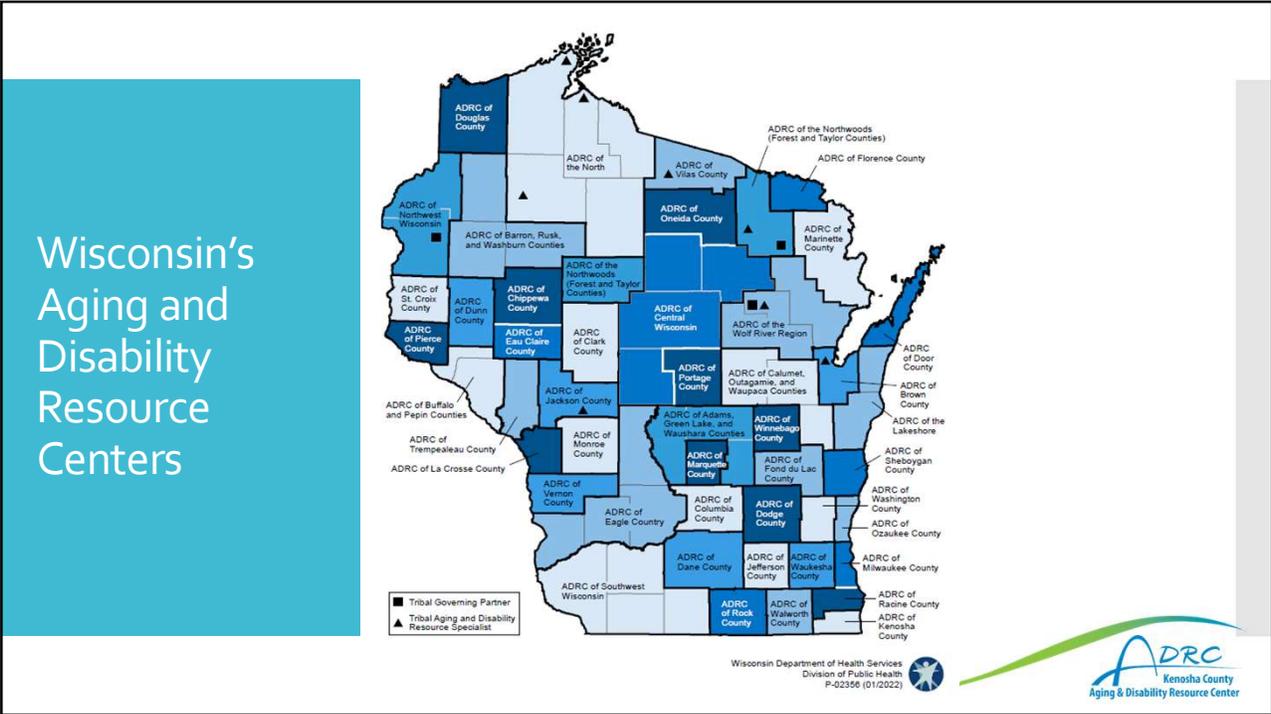
- Aging Unit
- APS
- Behavioral Health Services

History

- **December 1988:** A one-stop service delivery becomes a reality. The Center for Aging and Long Term Care is established at 5407 8th Ave., Kenosha bringing together many services providers under one roof.
- **January 1997:** Approval and funding for resource center pilots is included in the 1997-99 biennial state budget.
- **January 1999:** The Center for Aging and Long Term Care becomes one of Wisconsin's first Aging and Disability Resource Centers (ADRC).
- **November 2003:** The ADRC moves to its current location at the Human Service Building.
- **February 2007:** Family Care and Partnership Long Term Care Programs are started in Kenosha County.
- **January 2008:** The Kenosha County Division of Aging merges with Disability Services. Soon after developmental disabilities services are moved to the ADRC and the KHDS office becomes the Mental Health and Substance Abuse Resource Center.
- **July 2008:** IRIS self-directed supports waiver begins operation.



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WHO we serve

ANYONE who is looking for information related to aging or living with a disability.

- Older Persons
- Persons with Disabilities
- Parents
- Sons and Daughters
- Grandchildren
- Neighbors
- Friends
- Clergy
- Doctors
- Hospitals
- Service Agencies
- Legislators
- Bankers
- EMTs

ADRC
Kenosha County
Aging & Disability Resource Center

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WHAT TO EXPECT

A friendly welcoming place for accurate, objective information and consultation.

- We will listen.
- We will treat you with courtesy and respect.
- We will provide fair and correct information.
- We will help you to understand and access services or programs for which you may be eligible.
- We will keep your personal information private.
- We will be welcoming to all our customers regardless of age, race or ethnicity, religion, socio-economic status, nationality, ability, sexual orientation, gender identity or expression.
- We will respond to any complaint quickly and work to resolve it.



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Let's take a closer look...

Information Access and Assistance (referred to as "I&A") and **Long Term Care Programs**



Annette Kraus, Resource Coordinator



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WHAT WE DO

- Information & Assistance
- Options Counseling and Long Term Care Consultation
- Youth Transitions Services
- Benefit Assistance
- Health and Wellness Programs
- Adult Protective Services
- Outreach and Education
- Medical Equipment Loan Closet
- Caregiver Support Services
- Dementia Care Services
- Small Grants
- Assistance with completing Healthcare POA



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A word about Medicaid Long Term Care Programs **Options Counseling and Enrollment Counseling**

Options Counseling: The ADRC provides counseling about options available to meet long-term care needs and factors to consider in making long-term care decisions. Options counseling is a person-centered interactive decision-support process that typically includes a face-to-face interaction.

Medicaid Long Term Care Waiver Programs:

- Family Care (Community Care, Inc., My Choice WI)
- Partnership (Community Care, Inc., iCare)
- IRIS - Include Respect | Self-direct (Independent Consultant Agencies & Fiscal Employment Agencies)
- PACE – Program of All-inclusive Care for the Elderly (Community Care, Inc.)



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Let's take a closer look...

Benefit Specialists



Heather Vanoss, Supervisor, Benefit Specialists Program



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Let's take a closer look...

Health & Wellness

WI is ranked #1 in the US for deadly falls in the elderly.

Fall Prevention

- Referral to programs such as Stepping On, a seven-week evidence-based program proven to reduce falls in older adults living in the community.
- Collaboration with local EMS after a fall to provide home safety assessments which may provide home modification, physical therapy, and connections to other necessary resources to prevent future falls.

Wellness Education

- Powerful Tools for Caregivers
- Stepping On
- More to come!



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Let's take a closer look...

Adult Protective Services (APS)



Lisa Ladewig, Supervisor, Adult Protective Services (APS)



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Transportation



- Care-A-Van (paratransit) <https://thekac.com/services/transportation-services/>
- Western Kenosha County Transit (rural public bus) <https://www.kenoshacounty.org/579/Western-Kenosha-County-Transit>
- Volunteer Transportation <https://www.kafasi.org/transportation.html>
- Mobility Manager



Lauren Coffman, Mobility Manager, 262-605-6615



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MORE Transportation

Kenosha County Expanded Transportation

Western Kenosha County Transit
 888-203-3498
 Saturday (new)
 Sunday (new)
 9 a.m. - 4 p.m.
 \$5/one way
 \$3*/one way
 *65+ and persons w/disabilities



CARE-A-VAN
 262-658-9093
 Saturday (extended)
 Sunday (new)
 8 a.m. - 6 p.m.
 \$4/one way



Medical Trips
 262-658-9093
 ▶ Milwaukee
 ▶ Racine
 ▶ Walworth
 \$15/one way
 Kenosha County residents only



All trips are based on availability and require a reservation at least one day in advance.



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Let's take a closer look...

Dementia Care Specialist (DCS)



Susan Johnson, Dementia Care Specialist



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WHERE

and

WHEN

WHERE

- Phone
262-605-6646 or 1-800-472-8008
Answered by our reception staff, directed to I&A as indicated.
- Email:
adrc@kenoshacounty.org
Answered by I&A staff throughout regular business hours
- Office
8600 Sheridan Road, Suite 500
Kenosha, WI 53143
Entrance D, follow ramp to the south

WHEN

- REGULAR BUSINESS HOURS
Monday – Friday
8:00 am – 5:00 pm
- Additional hours available by appointment
- Messages are returned within one business day
- Referrals are contacted within two business days



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We're here for YOU and our community too!

- Website
- Resource Guide
- Collaborations
 - Consortium
 - Care Transitions Coalition
 - Caregiver Coalition
 - Community Committee (Emergency Services Network, Energy Crisis, Food Insecurity Work Team, etc.)



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Touring the ADRC Website

adrc.kenoshacounty.org

