Your Name:		_ Team:
Product Management	Chapter 2-3	Date:

This Chapter Test is worth 3 points toward your total score for the course. You may use your own handwritten personal notes, but not photocopies or the text, to take this test. *Circle and then answer only one* of the following two questions on this side of this sheet of paper. Provide your own original examples, if asked, rather than those that are given in the text.

- 1. Your business is considering a new product, which involves greater change in its operations/marketing and some change in the consumers' use of the product. Is the project more or less risky than a new product, which involves some change in its operations/marketing and greater change in the consumers' use of the product? *Illustrate your answer and explain with your example.* 3
- 2. There seems to be a basic new product process that you want to understand. Please *illustrate it*, identifying and describing (in about a sentence each) the five phases in the process and the general tasks for each. Use *an example of a new product or service of interest to you* to illustrate what you would do in each phase. Be specific. 1