As a covered member, you have the protection of Assist America’s global emergency medical services. Services are available 24 hours a day, 365 days a year, anywhere in the world and include:

- Medical Consultation & Referral
- Medical Monitoring
- Prescription Assistance
- Hospital Admission Assistance
- Emergency Medical Evacuation
- Compassionate Visit
- Care of Minor Children
- Medical Repatriation
- Return of Mortal Remains
- Much more

A few important things to keep in mind:

- Assist America must arrange and pay for all assistance services. Requests for reimbursement of services provided will not be accepted.
- Assist America does not replace your health insurance. Health claims are still handled by your health insurance plan just as if your medical incident happened at home.
- Assist America pays for all of the assistance services it provides with:
  - No financial caps
  - No Usage limits
  - No Charge-backs
  - No exclusions for pre-existing conditions, adventure sports, geographic risk or alcohol-related incidents.

Install the Assist America Mobile App which contains your membership ID card. Whenever you travel, if you need help, use the Tap for Help feature to be connected to our 24 hour Operations Center staffed by medically-certified personnel.

Features include:

- Coverage Indicator that lets you know when you’re eligible for assistance services
- Pre-Trip Information such as visa requirements, immunizations, security advisories
- Embassy/consulate locator
- U.S. pharmacy locator and more.

Simply complete the setup process by entering your Assist America reference number to unlock all of the powerful features in the Assist America Mobile App.

Reference Number
01-SES-CHP-111601

Enter your name and reference number for a customized, Assist America membership ID card that is housed in the App so it’s with you whenever you travel!